



Sinetech (Pty) Ltd.

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OPR Battery Range – 1 year Manufacturer’s Limited Warranty

This document relates to the following battery models supplied by Sinetech (Pty) Ltd:

- OPR60-12
- OPR120-12
- OPR180-12
- OPR240-12

The above mentioned models have a **1 year Manufacturer’s Limited Warranty**.

Please Note: The Limited Manufacturer’s Warranty is subject to a number of important exclusions and limitations. This Limited Warranty does not apply to any defect resulting from any of the following, each of which may result in your Limited Warranty being voided:

- Abuse, misuse or negligence.
- The removal of the Serial Number.
- Accidents or force majeure events, including but not limited to lightning, flood, earthquake, fire, extreme cold weather, or other events outside the reasonable control of Sinetech (Pty) Ltd.
- Operating the battery outside the parameters as set out in the datasheet.
- Inadequate charging through improper design and/or sub-standard equipment.

In addition, this Limited Warranty does not cover normal degradation of the batteries energy capacity over time, normal wear and tear or deterioration, or superficial defects, dents or marks that do not impact the performance of the battery, damage or deterioration that occurs after the expiration or voiding of the warranty period or theft of the battery. From here on Sinetech (Pty) Ltd will be referred to as Sinetech.

Limitations of Liability

To the greatest extent permitted by law, Sinetech shall not be liable for any consequential, incidental, indirect, special, and exemplary or punitive damages arising out of or related to this limited warranty, regardless of the form of action and regardless of whether Sinetech has been informed of, or otherwise might have anticipated, the possibility of such damages. To the greatest extent permitted by law, Sinetech’s liability arising out of a claim under this limited warranty shall not exceed the amount you paid for the battery / batteries. Some countries and regions do not allow, or restrict, the exclusion or limitation of damages, including incidental or consequential damages, so the above limitation or exclusion may not apply to you, or may only apply to a limited extent.

Battery self-discharge

Sinetech does not take any responsibility for battery discharge, after date of invoice where the customer delays collection.

Further terms and conditions of warranty as specified in Sinetech (Pty) Ltd. Standard Terms and Conditions of Warranty and Return apply. These conditions are issued with the product Tax Invoice.

Warranty claim producer

The Compulsory Battery Warranty Claim Form needs to be completed and send to Sinetech. After assessment of the information Sinetech will determine whether or not the battery / batteries should be returned to the Sinetech premises for further inspection. After the above mentioned producer has been completed Sinetech will determine the validity of the claim. Should all of warranty conditions have been met, Sinetech will issue the client with new batteries / battery.

Please note: the following documentation relates to the 1 year Manufacturer's Limited Warranty:

- Battery Care Sheet
- Compulsory Battery Warranty Claim Form
- Battery Returns Policy
- Sinetech (Pty) Ltd. Standard Terms and Conditions

Remember that batteries can be extremely dangerous if handled incorrectly!